

Title: Registration for Cadence Online Support

Product: Allegro Tools

Summary: How to create a new account for Cadence Online Support.

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# 1 What is Cadence Online Support?

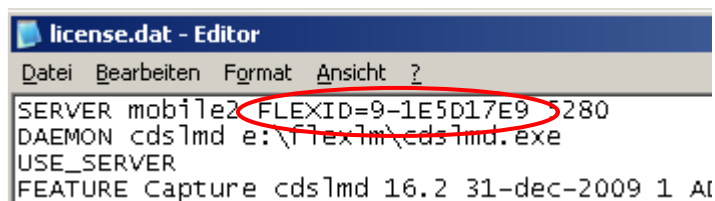
Cadence Online Support is an online-database from Cadence. You can find a lot of informations concerning your bought products, for example application notes, helps. Only Customers with a valid maintenance have access to this service.

## 2 Create a new Cadence Online Support Account

This chapter describes how you create your own Cadence Online Support Account.

### 2.1 License File

You can open your license.dat – File with the Notepad. The Host-ID is always located on the following position:



```
license.dat - Editor
Datei Bearbeiten Format Ansicht ?
SERVER mobile2 FLEXID=9-1E5D17E9 280
DAEMON cds1md e:\flex1m\cds1md.exe
USE_SERVER
FEATURE Capture cds1md 16.2 31-dec-2009 1 Al
```

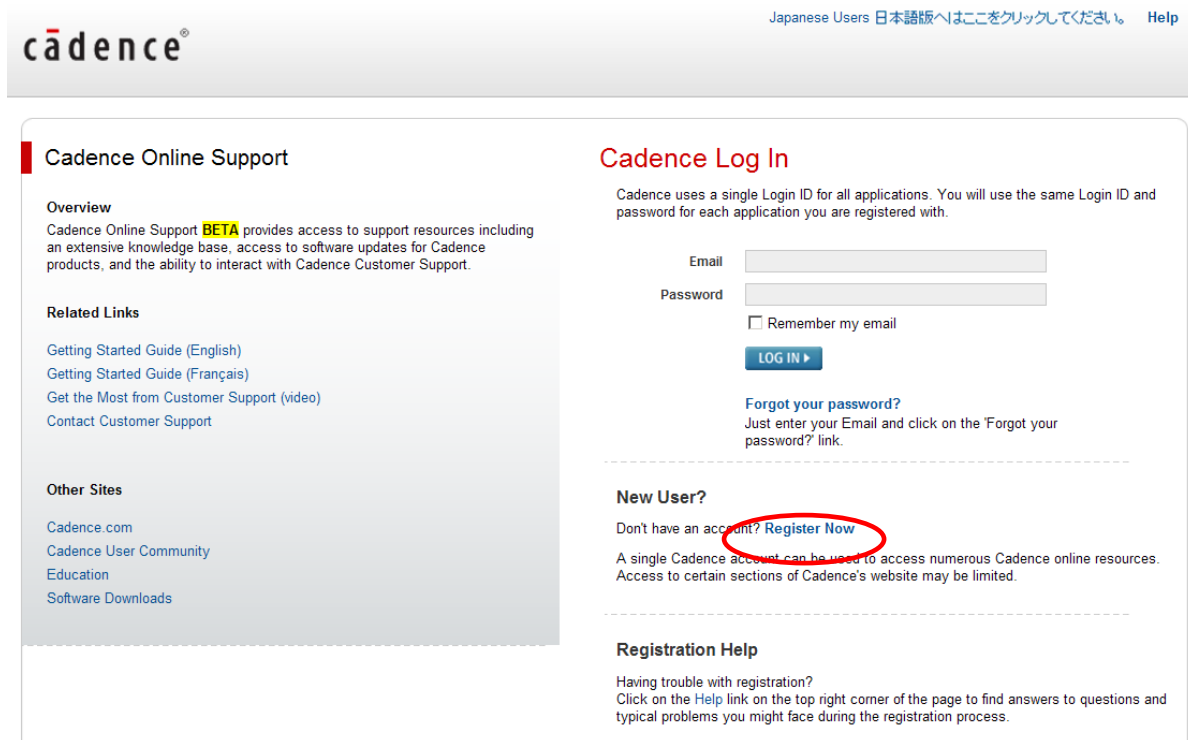
Depending on your License-system your number has following form:

- USB-Dongle: 9-.....,
- Parallel-Port Dongle: 8-.....,
- MAC-Adresse: FF-FF-FF-FF-FF-FF

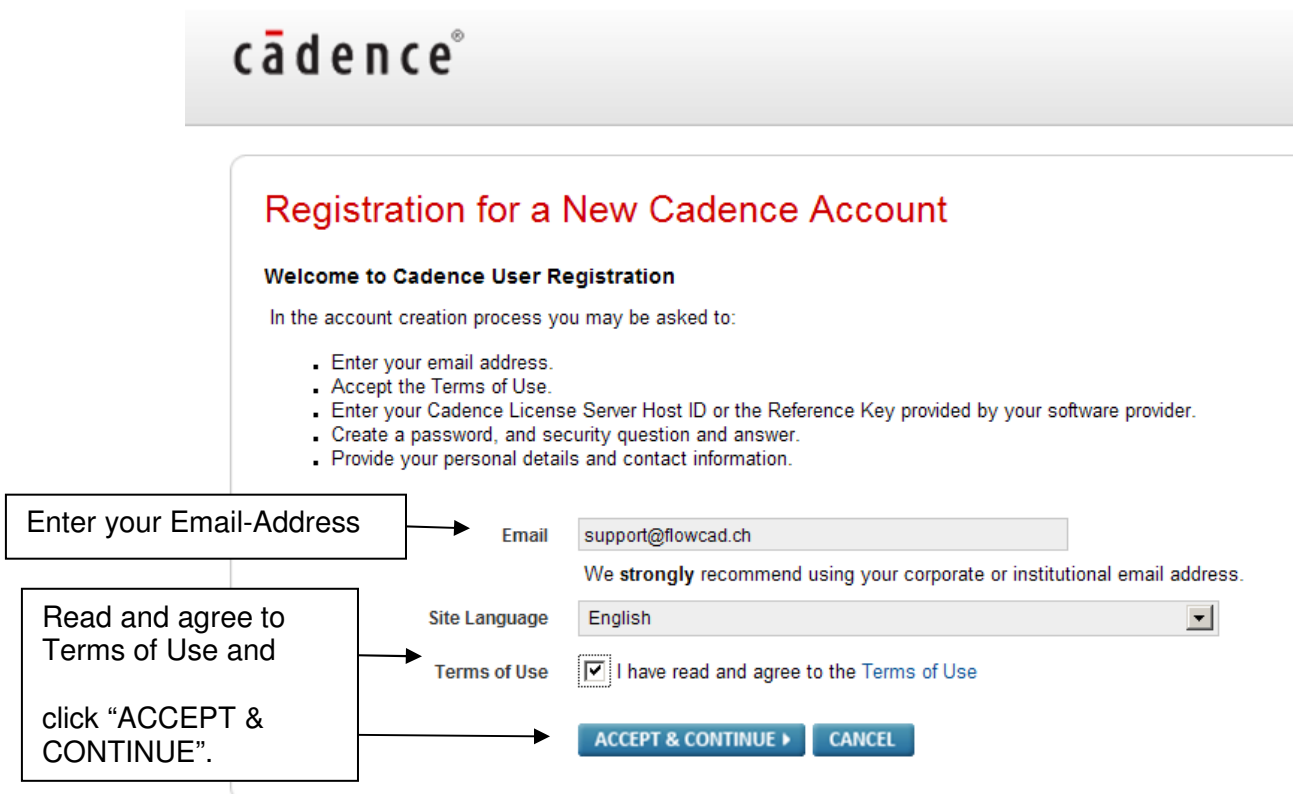
You need your Host-ID for registration.

## 2.2 Registration for Cadence Online Support

Please visit following website: <https://support.cadence.com> and choose “Register now”.



1. Enter your email address:



## 2. Enter Your Host-ID

Depending on your License-system your number has following form:

- USB-Dongle: 9-.....,
- Parallel-Port Dongle: 8-.....,
- MAC-Adresse: FF-FF-FF-FF-FF-FF



### Cadence Online Support Information

Enter your Cadence License Server Host ID. If a Reference Key has been provided by your software provider, you may use that instead.

Host ID [\[What's this?\]](#)

Reference Key

[← PREVIOUS](#) [SUBMIT](#) [CANCEL](#)

## 3. Register your account

Check your email **now**. Use the information provided to continue registration process of your online support account.

- If you do not receive an email from Cadence within a few minutes following “Register Now”, check and configure your spam filter to accept messages from “cadence.com”.
- Use your email ID and the one time password provided in the email sent to you by Cadence, to login to Cadence Support website for the first time.



### Email Validation

An email has been sent to Your E-mail address with your new Cadence account information. Please click on the link in the email to complete the registration process.

**Thank You**

[Back to Login](#)

#### 4. Enter Security Information

After login you have to change the password and enter a Security Question and answer (used for forgot password). When you have finished, click SAVE.



### Security Information

Please establish a password and enter a security question and answer that will be used to verify your identity and reset your password. The answer is case sensitive. Valid characters include A-Z, a-z, 0-9, space, ! @ # \$ % ^ & \* ( ) \_ : ' . ? / ~ |

Email **Your Emailaddress**

Password

[Password Rules](#)

Re-enter Password

Security Question

Answer

Note that the answer is case sensitive

**SAVE**

**CANCEL**

5. Enter Personal Details

Enter your Name, your Address and your Job Information.

**Enter Personal Details**

Fill in the information below to create your account. Please note fields marked with \* are required fields.

First Name \*

Last Name \*

Login ID

---

Company / Institution

Location / Country \*

Mailing Address \*

City \*

State \*

Postal Code \*

Telephone \*

Extension

Mobile

Fax

Job Title \*

Job Function

When you finished filling in all required fields, click SUBMIT.

6. Registration Complete

After successful registration, you'll get following message:

**cadence**

**Registration Complete**

**Congratulations!**  
You have been successfully registered. Click on the link below to continue.

[Go to Online Support](#)

For more information please contact FlowCAD:

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